

The Education Team Development Service



Support for educational teams across London

The Education Team Development Service (ETDS) is a free service for clinical teachers in Trusts across London. In a time of major transition, the ETD Service is actively supporting Trusts in meeting commissioner and GMC requirements. We have a considerable amount of evidence to show that units that draw on our support make significant improvements.

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We offer input in a range of circumstances including the following:

- where problems with training have been identified (e.g. in trainee surveys, or difficulties in recruitment)
- where teams need help in balancing educational, clinical and other demands
- where team members are uncertain about their educational roles and responsibilities, or their skills as supervisors and trainers
- when new educational teams are set up (e.g. through reorganisations or the appointment of new lead providers)

We accept requests for input from Medical Directors, Directors of Nursing and Allied Health Professionals, Directors of Medical Education and other senior clinical teachers. Health Education England may also ask us to contact senior local educators within Trusts with a recommendation for involvement from ETDS.

We operate a 'hub and spoke' model. The hub or 'core team' consists of the ETDS lead, together with up to four team members. They offer advice and guidance, assessment of needs, diagnosis and, where appropriate, a 'prescription' for further educational interventions. The prescription is delivered by individuals and organisations through a contract with the Trust.

Feedback from previous clients

'My impression is that we have now overcome the adversarial atmosphere and continue to improve supervision and feedback' (Training Programme Director)

'I want to warmly commend everyone involved in this. I am grateful to [the ETD team] for all that they have done. Equally, on behalf of the Trust, I would like to thank trainers and trainees for embracing the process... Well done everyone.' (Director of Medical Education)

'Basically we were impressed in that there seemed to be consistent evidence of a marked improvement. The trainees...had only positive feedback on their training, including the presence of consultants providing a high level of day to day clinical supervision.' (Head of School)

Further information

For further information or requests for support, please email etds@nwl.hee.nhs.uk